



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER: 198/2020**

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### **SWITCH OF THE A FEED MULTICAST DATA PATH FROM PRIMARY TO SECONDARY PATH – EFFECTIVE 4 SEPTEMBER 2020**

We wish to inform you that the JSE will be switching the current A-Feed multicast data path from primary to the secondary path via the International Access Point (IAP), with the current B-Feed multicast data path becoming the primary.

The switch is needed as a result of the JSE receiving reports that the A-Feed has been dropping packets daily between 6:30 and 7:00 SAST. As an interim solution, while our technical team are investigating the root cause and applying measures to prevent the dropping of packets, the A-feed path will be switched to the B-feed path as the number of packets dropped is minimal on the B feed in comparison to the A feed.

The change will only impact the network path and the multicast IP's and no changes to the application, therefore there will be no requirement for clients to make any network and application changes.

The migration will be implemented tonight at 20:00 SAST, and the changes will be effective 4 September 2020. All the necessary tests during and after the migration will be done by the JSE team to ensure that no issues are experienced on Friday, 4 September 2020.

Post the implementation you will not be required to test connectivity as the migration will have no impact to the way you access the Market Data gateways.

#### **Market(s) / Service(s):**

IAP Service

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### **Issued By:**

Tshepo Modise  
Market Data Team  
Information Services